20. In response, Plaintiff responded:

Stop calling/texting me. I have an attorney. His name is Nicholas Wajda and his number is 310-997-0479.

- 21. Unfortunately, these phone calls (and SMS messages) continue.
- 22. In fact, Plaintiff receives weekly phone calls (and SMS messages) from numbers leading back to Defendant, including (877) 700-3040.
- 23. Phone calls were received on November 20, 2019; December 13, 2019; December 19, 2019; December 26, 2019; January 3, 2020; and January 10, 2020.
- 24. SMS messages were received on November 12, 2019; November 20, 2019; December 15, 2019; and January 8, 2020.
 - 25. Said SMS messages provided:

This is a payment reminder from Smart Sales and Lease regarding your merchandise from Ashley Homestore. We will submit the withdrawal request of 91.66 to your bank in two days.

This is Nick with Smart Sales and Lease. Please call us at 1-877-700-3040, in order to get a lease payment for the past due balance currently on your account due to returned payments. We understand that things do happen & we can work with you to come up with a solution. Thank you.

This is Smart Sales & Lease regarding your merchandise from Ashely Homestore. Please call or text me today at 1-402-810-7100. Thank you.

This is Smart Sales & Lease regarding your merchandise from Ashely Homestore. Please call or text me today at 1-402-810-7100. Thank you.

- 26. All in all, Plaintiff received no less than 12 unwanted, unauthorized, *unconsented-to* phone calls from Defendant.
- 27. Defendant's phone calls resulted in aggravation that accompanies unsolicited phone calls, anxiety, diminished value and utility of telephone equipment and telephone subscription services, emotional distress, increased risk of personal injury resulting from the distraction caused by the phone calls, intrusion upon and occupation of Plaintiff's cellular telephone capacity, invasion

of privacy, loss of battery charge, loss of concentration, mental anguish, nuisance, the per-kilowatt electricity costs required to recharge her cellular telephone as a result of increased usage of her telephone services, and wasting Plaintiff's time.

- 28. Concerned with having had her rights violated, Plaintiff sought counsel to ensure that Defendant's unlawful collection practices stopped.
- 29. Accordingly, Plaintiff expended energy/time consulting with attorneys as direct result of Defendant's unlawful collection practices.

COUNT I

Telephone Consumer Protection Act (47 U.S.C. § 227 et. seq.)

- 30. All paragraphs of this Complaint are expressly adopted and incorporated herein as though fully set forth herein.
- 31. Defendant placed or caused to be placed no less than 12 non-emergency calls, including but not limited to the aforementioned collection calls, to Plaintiff's cellular telephone utilizing an automatic telephone dialing system ("ATDS") or an artificial or prerecorded voice without Plaintiff's consent in violation of 47 U.S.C. § 227(b)(1)(A)(iii).
- 32. Although the TCPA does not define a "call," the Federal Communcations Commission (FCC), the agency implementing the TCPA, has interpreted the TCPA to "encompass[] both voice calls and text calls to wireless numbers including, for example, short message service (SMS) calls," which are generally referred to as text messages. *In re Rules & Regulations Implementing the Telephone Consumer Protection Act of 1991*, 18 F.C.C. Rcd. 14014, 14115 (July 3, 2003); *see also Satterfield v. Simon & Schuster, Inc.*, 569 F.3d 946, 954 (9th Cir. 2009) (holding that the FCC's interpretation that a text message is a "call" under the TCPA is reasonable).

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generator; and (B) to dial such numbers. 47 U.S.C. § 227(a)(1). 34. Upon information and belief, based on the "clear pause" Plaintiff experienced, Defendant employed an ATDS to place calls to Plaintiff's cellular telephone.

the *capacity* – (A) to store or produce numbers to be called, using a random or sequential number

The TCPA defines an automatic telephone dialing system as equipment which has

- 35. Upon information and belief, the ATDS employed by Defendant transfers the call to an agent once a human voice is detected, hence the clear pause.
- 36. Upon information and belief, the ATDS employed by Defendant has the capacity – (A) to store numbers to be called; and (B) to dial such numbers. See Marks v. Crunch San Diego, LLC, 904 F.3d 1041, 1053 (9th Cir. 2018) ("the statutory definition of ATDS is not limited to devices with the capacity to call numbers produced by a 'random or sequential number generator,' but also includes devices with the capacity to dial stored numbers automatically.").
 - 37. Plaintiff revoked any and all earlier consent on November 5, 2019.
- 38. Upon information and belief, Defendant acted through its agents, employees, and/or representatives at all times relevant.
- 39. As a result of Defendant's violations of 47 U.S.C. §227 (b)(1)(A)(iii). Plaintiff is entitled to receive \$500.00 in damages for each violation.
- 40. As a result of Defendant's knowing and willful violations of 47 U.S.C. §227 (b)(1)(A)(iii), Plaintiff is entitled to receive up to \$1,500.00 in treble damages for each violation.
 - WHEREFORE, Plaintiff requests the following relief:
 - A. a finding that Defendant violated 47 U.S.C. § 227 et seq.;
 - B. an award of statutory damages of at least \$500.00 for each and every violation;
 - C. an award of treble damages of up to \$1,500.00 for each and every violation; and
 - D. an award of such other relief as this Court deems just and proper.

	Case 3:20-cv-00023-MMD-WGC
1	DEMAND FOR JURY TRIAL
2	Pursuant to Fed. R. Civ. P. 38(b), Plaintiff demands a trial by jury of any and all issues in
3	this action so triable of right.
5	DATED: January 14, 2020 Respectfully submitted,
6	JAMIE I. KOSTIUK
7	By: <u>/s/ Nicholas M. Wajda</u>
8	Nicholas M. Wajda
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